Message to our patrons about Novel Coronavirus COVID-19

The presence of the coronavirus COVID-19 worldwide reminds us of the importance of taking care of ourselves and one another, as we come together to watch movies at Cityplex12. Out of an abundance of precaution, we are proactively taking action to cut in half the number of seats we will make available for each show. With this action, we are facilitating the “social distance” between our guests who still want to see movies on the big screen, in order to prevent the spread of the virus.

Our management team is committed to keeping the theatre as clean and sanitary as possible. Here are some of the additional steps we are taking:

- In addition to our regular cleanings, we’re frequently disinfecting all high-touch surfaces, including countertops, door handles, and railings. Patrons are encouraged to bring their own personal sanitizing wipes to clean seat armrests. Please dispose of all wipes properly.
- Our staff is committed to keeping their hands clean and sanitary and have been instructed to stay home if they’re not feeling well.

Some helpful reminders for all of us:

- Wash your hands frequently and thoroughly and always before eating or drinking. Wash for at least 20 seconds with soap and water, and use an alcohol-based hand sanitizer to kill germs.
- Avoid touching your eyes, nose, mouth, and face with unwashed hands.
- Cough or sneeze into your elbow or into a tissue. If you use a tissue, dispose of it in the trash immediately.
- If you have cold and flu symptoms, or are not feeling well, please stay home. We look forward to welcoming you back to the movies when you’re feeling better.
- If you are a person at high risk for serious illness from COVID-19, please familiarize yourself with the Center for Disease Control’s recommendations for protecting yourself from transmission.

We will continue to monitor this developing situation closely and comply with recommendations and instructions from our local and state health departments. We appreciate your cooperation and patience in keeping our film community as healthy as possible.